

Mountainview

Utrecht, 22 July 2009
EXIN Accreditation

Dear Mountainview,

I am pleased to inform you that accreditation for E-learning has been granted for all V3 intermediate courses for both as ATP and ACP.

Mountainview

for the course that leads to

E-learning: ITIL®V3 Intermediate Service Transition
E-learning: ITIL®V3 Intermediate Service Operation
E-learning: ITIL®V3 Intermediate Service Offerings & Agreements
E-learning: ITIL®V3 Intermediate Operational Support & Analysis
E-learning:ITIL®V3 Intermediate Release, Control & Validation
E-learning:ITIL®V3 Intermediate Service Strategy
E-learning:ITIL®V3 Intermediate Service Design
E-learning:ITIL®V3 Intermediate Continual Service Improvement
E-learning:ITIL®V3 Intermediate Planning, Protection & Optimization
E-learning:ITIL®V3 Managing across the lifecycle

The accreditation is valid from 22 July 2009 to 1 April 2010

Please find enclosed the following items:

- an accreditation certificate that indicates your accreditation;

Note that all accredited training providers are subject to regular checks to test if they still meet the accreditation requirements. The accreditation may end earlier than the above mentioned date, if the training provider no longer meets the requirements.

In accordance with the procedure as described in the Accreditation Guide, this application procedure will be closed.

I trust I have informed you sufficiently, if you have any questions please do not hesitate to contact the Accreditation Department (accreditation@exin-exams.com).

Sincerely,

Accreditation Department